sigma4lifts
Connected lifts

Access the **IoT platform** for **remote management** | Get visual information on your **geolocated** lifts | Manage **user profiles** | **Generate log reports** in PDF and HTML | Get access to **demo videos** on how to use the platform

- Encrypted data exchange - Compliance with the requirements of new European safety standards for IoT devices.
- VPN connection for a secure intranet.
- Use of secure servers.
- Access to the coverage agreements MP has in place with a technology company.
- Access to remote technical support from MP in the event of faults.

Get information on the key **metrics** for lifts

Current **incidents** and logs of **faults,** alarms and errors generated during test calls

Alerts: warnings when a parameter deviates from its normal operating value

Changes to a lift's **status**: inspection, normal, out of service, etc.

Information: general **messages** on lifts

emergency service — FEATURES	Technical features	MP ecoGO	Vía serie	MicroBasic
Remote emergency alarm management in accordance with EN 81-28:2018	Log of emergency and test calls carried out every 72 hours	✅	✅	✅

plus service — FEATURES		Technical features	MP ecoGO	Vía serie	MicroBasic
FOTA	*Firmware updated remotely*	Remote firmware updates	✅	❌	❌
STATUS	*Real-time monitoring of lifts*	Car position	✅	✅	✅
		Door status	✅	✅	✅
		Car at landing	✅	✅	✅
		Status of safety devices	✅	✅	✅
		Information on the lift's main parameters (programming console)	✅	✅	✅
		Status of pre-final limit switches	✅	✅	✅
		Advanced real-time monitor: % battery power left, position in mm, etc.	✅	❌	❌
REMOTE CONTROL	*Remote commands*	Lifts can be called from the control operating panel	✅	✅	✅
		Lifts can be called from the landing operating panel (up/down)	✅	❌	❌
		Control board reset	✅	✅	✅
		Force alarm/test/low battery call	✅	❌	❌
		Information on operating mode	✅	❌	❌
PREVENTIVE	*Preventive measures based on data analysis*	Statistics	✅	❌	❌
		Log of events	✅	❌	❌
NOTIFY	*Choose to receive alarm and event alerts*	Notification of errors, changes to status and entrapment alarms	✅	✅	✅
SETUP	*Adjustment of lift parameters*	Adjustment of general parameters	✅	✅	❌
		Adjustment of all parameters	✅	❌	❌
IDENTIFY	*Identification of versions of hardware and software*	Information obtained remotely on versions of hardware and software for all the boards of a lift	✅	❌	❌
TRAFFIC CONTROL	*Trip counter*	Tracking of the number of travel cycles made each day	✅	❌	❌
MULTIMEDIA	*Remote customisation of the information and image featuring on the car's TFT display*	Images | Text messages | RSS feed configuration	✅	❌	❌
Callmylift app	*Contactless destination selection*	Activation of remote calls from mobile phones	✅	✅	✅
MyLift	*Access to information of interest for owners*	Current incidents and logs of faults, alarms and errors generated during test calls	✅	✅	✅