

QUALITY & ENVIRONMENT POLICY

Recognising the importance of quality, the environment, energy efficiency and the circular economy, the CONTENUR S.L. Management has established an Integrated Management System based on the requirements set out in ISO 9001:2015, ISO 14001:2015, ISO 50001:2018 and ISO 14006:2020. The Management is also committed to implementing suitable mechanisms to enable the organisation to be aware of, understand and implement this policy, and for it to be reviewed and published.

We are committed to:



Objectives and review

- Setting annual objectives in line with this policy, providing the necessary resources to ensure they are achieved.
- Annual Management Review of the Policy.



Commitment to customers and regulations

- Fulfilling customer requirements, striving to exceed their expectations.
- Complying with applicable legal requirements and regulations. Upholding commitments on product quality or service provision regarding the environment, ecodesign, energy efficiency and energy use and consumption.
- Complying with other voluntary agreements to which the company has subscribed (Plastics 2030 – Voluntary Commitment, OCS, etc.).



Continuous improvement

- Planning company activity to anticipate and improve quality, environmental protection, and energy performance.
- Driving continuous improvement of Management System efficacy, fostering customer relationships, and improving environmental and energy performance, the ecodesign of our products, not shifting adverse environmental impacts from one life-cycle stage to another or from one category to another (unless it leads to a net reduction of negative environmental impacts over the life cycle of the product), while making our products and services more competitive and enhancing our market prestige.



European Circular Economy Agreement

- Upholding the commitments made upon subscribing to the European Circular Economy Agreement through three lines of action: increasing the use of recycled materials, ecodesign of products, rolling out OCS and increasing resource efficiency (energy efficiency and eco-design).



Design and Acquisition of Products and Services

- Encouraging the ecodesign of our products and acquisition of energy-efficient products and services to improve energy performance.



Comunicación y formación

- Promoting good communication, training and awareness in our employees, providing information about the commitments made and the use of management tools, so they have an integral and participatory role in the System.
- Maintaining dynamic communications with all interested parties, ensuring availability of the necessary information.



Staff involvement

- Creating a suitable working environment where the workforce is involved in achieving the organisation's objectives and targets in terms of quality, environment and the circular economy.