

QUALITY AND ENVIRONMENT POLICY

The management of CONTENUR S.L., aware of the importance of Quality, the Environment, energy efficiency and the Circular Economy, has put in place an Integrated Management System based on the requirements of the standards UNE-EN-ISO 9001:2015, UNE-EN-ISO 14001:2015, UNE-EN ISO 50001:2018 and UNE-EN ISO 14006:2020, and undertakes to provide suitable mechanisms for the whole organisation to be familiar with this Policy and to understand and apply it, and for it to be reviewed and publicly available.

We are committed to:

▶ **Goals and review**

Setting annual goals in line with this Policy, which is reviewed every year by Management, providing the necessary resources for it to be carried out.



▶ **Continuous improvement**

Planning our business so as to anticipate and enhance Quality, Environmental Protection and energy performance. Promoting continuous improvement in the efficacy of our Management System, fostering relationships with our customers improving our environmental and energy performance, the Ecodesign for our products, not causing negative environmental impact from one life cycle to another or from one category to another and enhancing the competitiveness of our products and services, along with our market prestige.



▶ **Design and Procurement of products and services**

Promoting the Ecodesign of products and procurement of energy-efficient products and services so as to enhance environmental and energy performance.



▶ **Staff involvement**

Creating a suitable work environment so that our staff may be involved in achieving the organisation's Goals and Targets in terms of Quality, Environment and Circular Economy.



▶ **Commitment to customers and compliance**

Meeting customers' requirements, striving to exceed their expectations. Complying with applicable legal and regulatory requirements. Complying with our undertakings regarding the quality of the products or services provided, environment, ecodesign, energy efficiency and energy use and consumption. Complying with other voluntary agreements that the company has signed up to (Plastics 2030 – Voluntary Commitment, OCS, etc.).



▶ **European Agreement for a Circular Economy**

Assuring the undertakings made on signing up to the European Agreement for a Circular Economy via three lines of action: increasing the use of recycled materials, ecodesigning of products, development of OCS and greater resource efficiency (energy efficiency and eco-design).



▶ **Communication and training**

Fostering training, communication and awareness-building with our employees, informing them of the commitments entered into and of how to use our management tools, so that they may be involved and take part in the System. Maintaining fluent communications with all the stakeholders, ensuring that the information required is made available.

