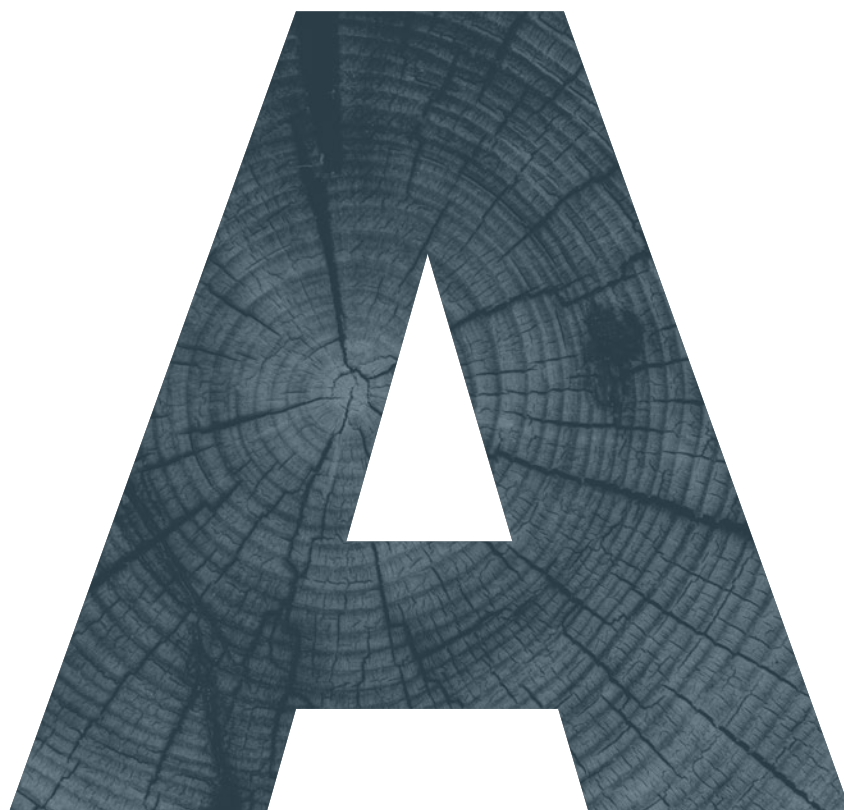

Report
Corporate Social
Responsibility

FOR
2023

CONTENÜR



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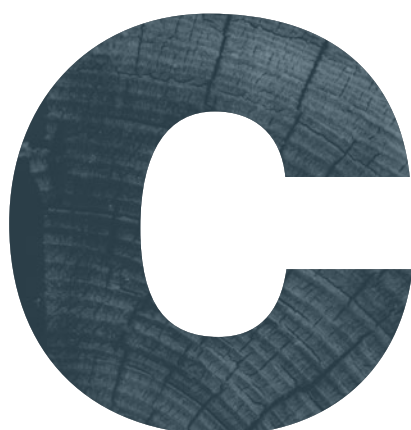
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Letter from the **CEO**

This report presents a comprehensive analysis of our social, labour and environmental performance

We present the sixth edition of the 2017 CONTENUR Corporate Social Responsibility Report. This report represents and synthesises the performance of our company in aspects related to CSR, especially in relation to sustainable development.

On the financial front, the company focused its efforts on the growth of consolidated markets, developing new products and improving quality in 2017.

Beyond the strictly financial aspects, this report presents a comprehensive analysis of our

social, labour and environmental performance, focusing in particular on the stakeholders that add value to the company (staff, suppliers, customers, society, shareholders).

Amongst the achievements of 2017, we again highlight the increase in the use of recycled raw material and the reduction of

the carbon footprint, which makes us a leading company in the sector in terms of sustainability.

Throughout 2018, we will continue to promote the development of our sustainability policy, with the intention of improving our impact on society through exemplary behaviour.



Iñigo Querejeta
Director General en CONTENUR

“...This report provides details of the organization’s financial, social and environmental performance.”

*More than
30 years of
global and
innovative
solutions.*



Key figures 2017



103

Turnover (in € millions)



53

Countries with operation



708.000

Sold



1

Assembly facility
for underground containers



1.986

Custom



589

Full-time
employees



13

Subsidiaries



2

Industrial plants



3

Milestones
2017

FEBRUARY



CONTENTUR opens its subsidiary in the Czech Republic. Launch of the 2SS® bilateral-loading container.

APRIL

CONTENTUR is awarded a contract in the Universitätsstadt Siegen municipality.

Start of the supply of side-loading containers in Madrid.



MAY



First supply of side-loading containers in Palma de Mallorca.

JUNE

Installation of the first side-loading containers in Edinburgh.

CONTENTUR presents of the new side-loading containers in Toledo Regional Council.

JULY

Recycla System: Cordoba is the first Spanish city to implement the Recycla system.



AUGUST

Opening of the new subsidiary in Palhoça, Santa Catarina (Brazil) and start of the supply of 1,100 litre containers in the city of Florianópolis.



SEPTEMBER

Renewal of contracts in the District of Saint-Malo (France) and start of the supply of containers in the Community of Beaujolais.

OCTOBER

CONTENUR participates in the Poleco System sector fair in Poznan (Poland) and Municipalia sector fair in Lleida (Spain).

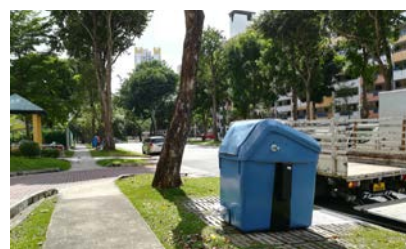


NOVEMBER

Supply of 1,100 litre containers for Trienekens (Sarawak) Sdn. Bhd in Malasia.

DECEMBER

First supply and installation of F Model side-loading containers in Singapore.





About **CONTENUR**

CONTENUR is the market leader in its field in Spain and Portugal and the third-largest player in Europe. It has three production facilities: two in Getafe (Spain) and one in Mielec (Poland).

CONTENUR carries out its promotional activity and provides services through its commercial subsidiaries in 13 countries and distributors in a further 43.

Mission y Vision

Mission

“Design, build and sell end-to-end container solutions for urban waste that improve quality of life and make cities more attractive and sustainable”.

Vision

“To be the global first port of call for customers and a stimulating employer.”

Values

CONTENUR's vision is underpinned by six core values to which the Company has a steadfast commitment.

Commitment to growth:

“We are a growing organisation”.

Reliability: “We are a company with a clear and consistent line of action”.

Customer-centric: “The customer is at the core of our decisions”.

Spirit of service: “Good service is our differentiating feature”.

People: “We nurture the development of our employees”.

Innovation: “We develop new approaches to meet our customers' needs”.

Description of the range of products and service

CONTENUR is a leading provider of end-to-end waste containerization solutions.

- Side-loading containers.
- Rear-loading containers.
- Crane-lift containers.
- Underground containers.

About CONTENUR

- Containers for dog excrement – Sanecan®.
- Container dimensioning, distribution, maintenance and cleaning services.
- **Recycla:** A cutting-edge urban waste management system that allows local councils, service companies and the public benefit from increased control over recycling.
- Maintenance services and adaptation of children's playgrounds so that they comply with regulation.
- **Tecnibox®.**
- **Bilateral-loading 2Side System solution®.**

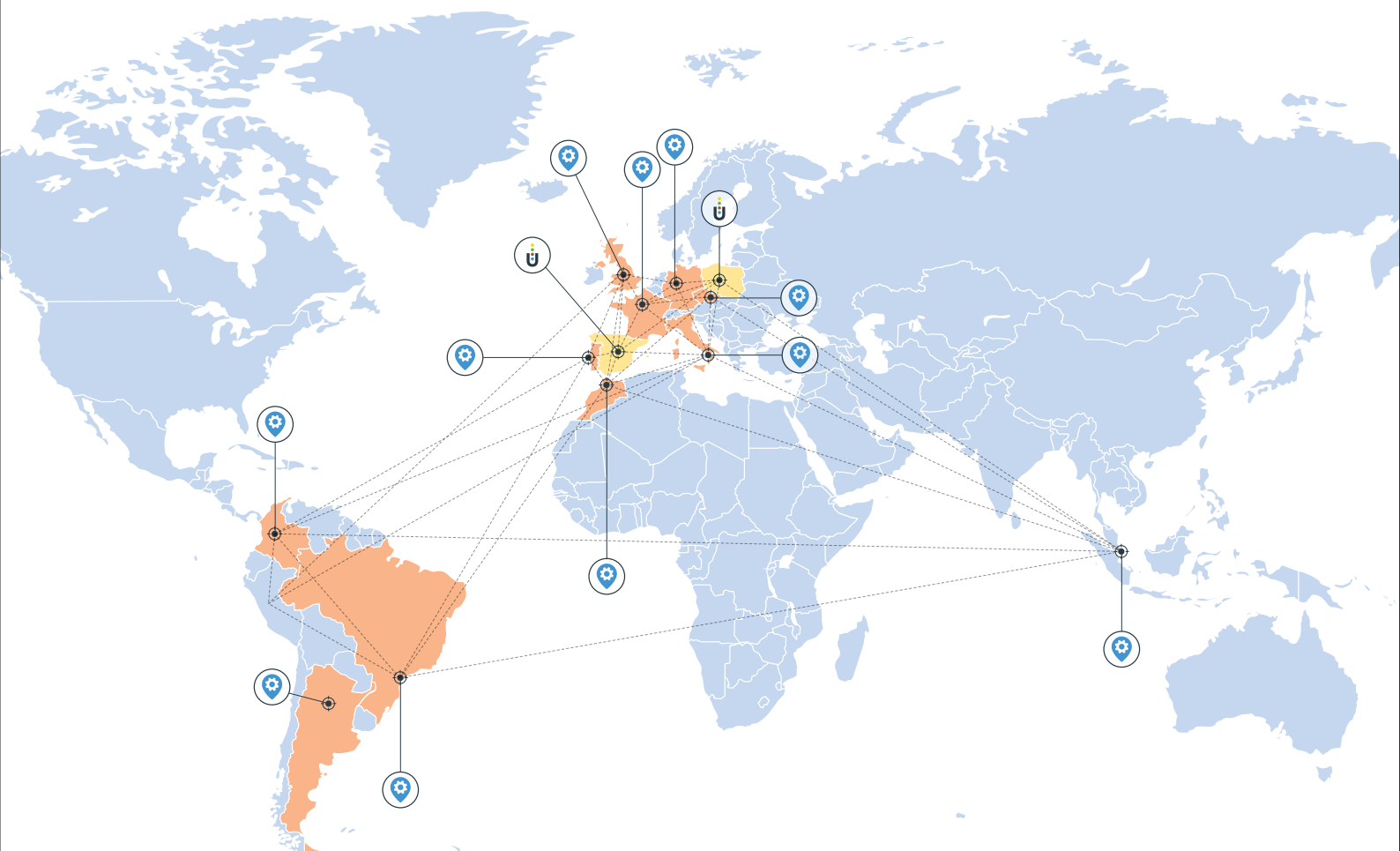


13

Subsidiaries in 13 countries

CONTENUR is a market leader because it has spent more than 30 years being committed to innovation and quality.

Solutions in over 40 countries



CONTENUR subsidiaries CONTENUR production facilities



Sustainability Policy

CONTENUR's basic principles include respecting the environment and being committed to sustainable development, for which it has created the Quality and Environment policy, whose objectives and procedures must be fulfilled by all members of the company.

The company constantly strives to improve its working environment and relationships with stakeholders (shareholders, clients, employees, suppliers and communities), based on ethics and leading by example and transparency.

CONTENUR promotes business excellency, efficient products and services, the professional and personal development of its staff under equal conditions, preventive health and safety, respect for its surroundings and the environment, and the integration of the most underprivileged groups.

Contenur's project aspires to be recognized as the benchmark in the sector both nationally and internationally as a reference in its sector, based on the following lines of action:

Ethical behaviour and leading by example

in a professional environment that promotes transparency and open and participative dialogue with all stakeholders.

Maintaining customer trust by providing efficient, high-quality products and services that meet their expectations, improving the sustainable behaviour of products and contributing to the development of the cities of the future.

Fostering a respectful and participative working environment that allows the professional development of staff and encourages diversity and equality.

Implementing effective systems to prevent and reduce occupational hazards at the company's plants and offices as well as when carrying out maintenance activities, supported by training and awareness-raising among employees and suppliers in this area.

Reducing the environmental impact of its actions based on strict policies for preventing and managing waste, the responsible use of materials and establishing standardized environmental management systems for all its activities.

The development of innovative projects involving scientific research, that allow the continuous development of the most efficient and competitive products and services while contributing to improving the quality of towns and cities and the lives of their inhabitants.



Developing projects and solutions to allow the inclusion of the

most disadvantaged groups in cities.



Financial Aspect

Financial performance indicators:

in € millions

2017 sales

103

2016 sales

90,4

2015 sales

98,8

2014 sales

87,8

This section analyses the company's financial performance, mainly in:

- Quantitative growth in profits.
- An increase in regional areas of influence.
- The capacity and resources dedicated to innovation in order to safeguard the company's future.
- The quality of its products and processes.

FINANCIAL RESULTS

In terms of the basic variables of sales and profits, 2017 was a year of strong growth in results for CONTENUR, driven by a magnificent performance of the Spanish market.

The expected performance for 2018 is framed in the 2016 - 2020 strategic plan, which forecasts an 8% increase in the level of sales on 2017.

Analysing the sector, an important growth in activity is expected in France, Central Europe and Latin America, with the acquisition of a new production plant in Brazil.



Regional areas of influence

CONTENUR's business activities and contact with clients take place through its sales and support staff in its various sales offices. In addition to its own network in 13 countries, CONTENUR has distributors and sales partners operating in over 50 countries

In 2017 sales were made in 53 countries and a new sales office was opened in the Czech Republic.

International expansion is expected to continue apace in 2018 with the opening of a new office in Argentina.

Activity Indicators

	2017	2016	2015	2014	2017 activities	2018 plan
Countries with activity	53	52	43	39	Consolidation of the current position in Latin America (Colombia). An increase in the sales activity of recently-created subsidiaries (Asia and the Czech Republic). Operations begin in Singapore, Hong-Kong and the Czech Republic.	Sales activity begins in Argentina and the consolidation of our position in LATAM as a result of the acquisition of a production facility in Brazil. Increase of the market share in northern European countries.
Number of subsidiaries	13	13	11	10	Opening of a subsidiary in the Czech Republic and closure of the Peruvian office due to insufficient development of our market.	Opening of a subsidiary in Argentina.
Participation in fairs	4	4	2	4	Participation in Waste in Progress and Municipalia (Spain), Poleco in Poznan (Poland). Participation in the IV Meeting of Municipalities for Sustainable Development in Brasilia.	Participation in the main fairs in the sector: ECOWASTE (Abu-Dhabi), IFAT (Germany), TECMA (Spain), and POLLUTEC (France).
Nº people in sales area	77	69	67	66	Improvement of the service in Spain with the addition of a sales assistant and product manager for the launch of 2SS®. Addition of 1 person to handle the growth of the sales activity in the Colombia subsidiary. Addition of a sales assistant in the UK and a Marketing.	Addition of a sales assistant in the Czech Republic subsidiary. New sales representative at the Colombian headquarters. Two new additions in Brazil. New incorporation in Argentina.

INNOVATION AND PRODUCT DEVELOPMENT

CONTENUR's innovation activities are based on solutions and technical developments that seek to:

- Tailor its product portfolio to the changing needs of its customers and markets.
- Develop more environment-friendly products in terms of manufacturing, installation for clients and re-use at the end of their life cycle.
- Develop products that help its clients to improve the recycling rates and the quality of the recyclable material.
- Develop new technologies for capturing and managing data to enable the adaptation of **CONTENUR's** products to the »Smart cities« concept.

To achieve this **CONTENUR** has an R+D+i department and a permanent product development and innovation committee.

CONTENUR teams up with leading designers and technology development institutes to incorporate next-generation knowledge into its innovation projects.

CONTENUR is committed to the competitive development of containerization and plays an active role in national and international associations and institutions in the sector including:



New bilateral-loading system.



Innovation indicators:

	2017	2016	2015	2014
R&D staff	4	4	3	3
Developments undertaken	7	6	9	8
Patents, designs and utility models	177	170	167	165

2017 activities

- Industrialisation and launch of new accessories and versions for the 2Side System® side-loading container.
- Integration of new electronic locks into containers with different data transmission technologies.
- Design and development of a new, more efficient 1,100 litre container.
- Development of new smaller openings for people.



Rain cover with manual lock for the Series D 2,400 L side-loading containers..



Smaller openings for the Series D 2,400 and 3,200 L side-loading containers

with different capacities in the 2,400D and 3,200D side-loading models.

- A competition to define the design of the new crane-lift container for the French market.
- Design and development of a separator and double lid for the 180 litre and 240 litre rear-loading containers for the Northern European market.



240L Rear loading container with double lid.



Waste identification for side-loading, Models D and F.

2018 plan

- Manufacture and launch of the 1,100 litre container for the Eastern European market.
- Industrialisation of a new crane-lift container model for the French market.
- Commitment to reduce the sound level of the two-wheel containers.



Flip-up lid and manual lock for the 2,800 L side-loading container.



Pedal developed for 2,000 L and 2,800L side-loading containers.



Model F electronic lock, side-loading.

QUALITY OF PRODUCTS AND PROCESSES

CONTENUR makes an effort to implement the continuous improvement culture in the management of all Company processes and activities using the highest quality standards. The purpose is to increase competitiveness and create customer and user value.

The quality policy is based on the following principles:

1. Understand the customers' internal and external **EXPECTATIONS** so that the products and services provide full satisfaction.
2. Develop **INNOVATION** activities to meet or even exceed the customers' expectations.
3. Develop the **CONTINUOUS IMPROVEMENT** of products and the management of the Group processes.
4. **PROMOTE** the culture of respecting the environment, risk prevention for people and sustainable development.

The quality of all products and services is a key element at **CONTENUR** and all its business streams and processes are certified in accordance with the ISO 9001 standard.

The **CONTENUR** manufacturing facilities in Getafe (Spain) and Mielec (Poland) are ISO 9001 certified for the design, manufacture and marketing of plastic and underground containers (ER-0634/2014).

The **CONTENUR** maintenance service facilities in Spain are ISO 9001 certified for the design, manufacture and maintenance of containers, street furniture and childrens' play areas (ER-0634/2014).

CONTENUR, concerned about respecting the environment and correct environmental behaviour, has implemented and certified an environmental management system in accordance with standard ISO 14001 (GA-2014/0276) and is registered in the Carbon Footprint Register, compensation and carbon dioxide absorption projects of the Ministry of Agriculture, Food and Environment for its Getafe factory and the services division.

CONTENUR's facilities have testing areas approved by Europe's leading laboratories, where products are tested to the UNE-EN 840, UNE-EN12574, UNE-EN 13071 and RAL-GZ 951/1 standards, in addition to internal testing protocols.

CONTENUR is also on the European Committee for Standardization and represented on the WG1 "Waste containers" working group, as well as the subgroups for all the different types of containers designed, manufactured, sold and maintained by the company. The company also plays an active role in drafting new standards and reviewing existing ones.

Certification activity in 2017

In 2017, **CONTENUR** carried out the following quality audits and product certification processes:

1. Renewal of ISO 9001 and ISO 14001 certification (2015) at all quality-certified facilities.
2. Follow-up audit for RAL GZ 951 certification for the Mielec and Getafe production facilities.
3. Renewal of certification for the 2,400 D and 3,200 D side-loading products to the UNE – EN – 12574 (2007) standard. 12574 (2007).

4. RAL GZ 951 certification of the C660 and C770 products manufactured at the Getafe facility.

Certification in 2018:

1. Follow-up audit for the quality certification.
2. Renewal of EN-840- 5 certification in all two-wheel rear-loading containers and 1,000/1,100 litre containers made in Getafe.
3. Follow-up certification audit for RAL-GZ 951/1 for the range of products manufactured in Mielec and Getafe.

Key indicators

Quality complaints fell by 5.2% compared with 2016 thanks to an increase in external control, with more shop-floor quality checks, and a roving quality inspection for the early detection of errors.



5,2%

Reduction in quality complaints

Quality indicators	2017	2016	2015	2014
Quality complaints	73	77	96	116
Average resolution time (days)	9,6	15	14	18
Complaints as a % of total orders	0,33%	0,37%	0,54%	0,61%

2017 activities

- Renewal of Side-loading testing equipment
- Use of the quality laboratory for mechanical testing of raw materials and product (flexibility, traction and impact).
- Monitoring of the 5S at the Getafe and Mielec production facilities.
- Materials and finished product testing plan to increase the % of recycled material in the product range.
- Improvement of the approval processes for pigments, raw materials and materials.
- A 5.2% reduction in the number of quality complaints compared with 6.5%, the actual goal in 2017.

2018 plan

- A 4.3% reduction in the number of quality complaints compared with 2017.
- Establishment of control plans for the different stages of production processes in accordance with the certified products.
- Standardization of the technical supply specifications for suppliers of different materials.
- Acquisition of new equipment in the quality laboratory to verify the behaviour of the product throughout its useful life (ageing).



The quality of its products and services is key at CONTENUR and all its business streams and processes are certified in accordance with the ISO 9001



Política de Calidad y Medio Ambiente

CONTENUR

La Dirección de CONTENUR S.L., consciente de la importancia de la Calidad y el Medio Ambiente, establece un Sistema de Gestión basado en los requisitos que establecen las normas UNE-EN-ISO 9001 y UNE-EN-ISO 14001 y se compromete a implantar los mecanismos adecuados para que la organización conozca, entienda y lleve a la práctica esta Política, así como para que ésta sea revisada y esté disponible públicamente.

Nos comprometemos a:



“ Objetivos y revisión ”

Establecer objetivos anuales acordes con esta Política, la cual es revisada cada año por la Dirección.



“ Compromiso con clientes y con la Normativa ”

Satisfacer los requisitos de los clientes, realizando un esfuerzo por exceder sus expectativas, así como los requisitos legales y otros requisitos.



“ Mejora continua ”

Planificar la actividad para prevenir y mejorar la Calidad y la Protección del Medio Ambiente. Impulsar la mejora continua de la eficacia del Sistema de Gestión, fomentando las relaciones con nuestros clientes y su satisfacción, aumentando la competitividad de nuestros productos, servicios, así como el prestigio en el mercado.



“ Minimización del impacto ambiental ”

Asegurar la protección del medio ambiente y la prevención de la contaminación aplicando las mejores técnicas disponibles en nuestras instalaciones.



“ Comunicación y formación ”

Fomentar la formación, comunicación y sensibilización de nuestros empleados, informando sobre los compromisos adquiridos, el uso de herramientas de gestión, con el fin de que sean parte implicada y participativa del Sistema. Así mismo, mantener una comunicación fluida con clientes y partes interesadas.



“ Implicación del personal ”

Crear el ambiente de trabajo apropiado para que el personal se involucre en la consecución de los Objetivos y Metas de la organización.

Fdo. Iñigo Querejeta
Director General

Iñigo Querejeta

Getafe, 2 de Junio de 2017

Service quality and customer satisfaction index

CONTENUR defines service quality in terms of the percentage of late orders and minimizing the number of days of delay to the agreed delivery date.

The change in key indicators was as follows:



Service quality

	2017	2016	2015	2014
Delay to agreed delivery date (days)	1,27	0,75	0,73	0,88
Orders delivered late (%)	4,36	3,3	2,9	3,5

For 2018 **CONTENUR** has set a target of keeping the figure for delays below 1 day and the percentage of orders delivered late below 3%.

The increase of orders delivered late in 2017 is due to the increase of the produced units to meet the demand.





Social Aspect



This section analyses the practices developed by **CONTENUR** in relation to people, with the aim being:

- Promoting equal opportunities.
- Creating an environment of satisfaction and a sense of belonging among staff.
- Integrating people with different abilities.
- Training and professional development of staff.
- Promoting adequate health and safety conditions in the workplace.

CONTENUR STAFF

In 2017 the company averaged 589 members of staff in 33 workplaces in 13 different countries.

The key indicators show a high average number of years of service, low staff turnover and a high percentage of permanent contracts.

Compromiso con la igualdad


CONTENUR declares its commitment to the establishment and development of policies that integrate equal treatment and opportunities, without directly or indirectly discriminating on the grounds of gender, as well as the drive and promotion of measures to achieve real equality within its organisation.

There is an **Equality Committee** formed by workers and union representatives, which meets on a quarterly basis and closely monitors the established policy.



Features of CONTENUR's workforce	2017	2016	2015	2014
No. of employees	589	535	547	532
Employees by category	221 E / 368 O*	215 E / 320 O*	214 E / 333 O*	208 E / 324 O*
No. of workplaces	33	34	32	31
% of women	20%	20%	20%	19%
% staff with permanent contracts	81%	82%	80%	80%
Average years of service	11,80 años	11,70 años	11,60 años	11,40 años
Average age of staff	43 años	44,5 años	44	43
Average turnover	1,98%	1,28%	1,92%	1,68%

* E - Employee | O - Operative


76%

Of compliance in Staff Meetings

Accessible-to-all containers installed in Ponferrada (Leon), 3,200 litre model



CREATING AN ENVIRONMENT OF SATISFACTION AND SENSE OF BELONGING

The main channels for promoting participation and listening to people within the organisation are:

- The biannual staff satisfaction survey.
- Staff meetings: monthly departmental meetings to discuss information on the company's performance and issues relevant to individual areas.
- Performance interviews: annual interview by each head of area with each member of their staff to identify areas for improvement in their performance and training needs.

- Induction program: intended for new recruits to ensure they understand how the company's various services operate and the duties of staff.
- Biannual presentation of results by senior management to the company's staff.

- Annual information meeting: held every January for staff with a direct influence on the reporting of earnings.

Workplace environment	2017	2016	2015	2014
General satisfaction index	79	biannual	82	biannual
Staff meetings	76%	98%	73%	77%


589

Number of employees in 2017





INTEGRATING PEOPLE WITH DIFFERENT ABILITIES

CONTENUR has always been a strong advocate of integrating people with disabilities or who are at risk of social exclusion into the workplace, adapting jobs to the profiles of its employees and promoting agreements for the integration of people with disabilities into the workplace **and their incorporation into the labour market.**



The group works to make employment opportunities a reality for everyone and understands the best way to promote integration in the workplace is through direct recruitment, ensuring the personal and professional development of staff with a continuous focus on the company's values.



In this context, **CONTENUR** complies with Spanish legislation on the social integration of disabled people (LISMI), ensuring that they make up at least 3% of the workforce.

Moreover, since 2009 the company has also been working with the **Adecco Foundation** to integrate disabled people into the workplace.

PROFESSIONAL TRAINING AND DEVELOPMENT OF EMPLOYEES

Training	2017	2016	2015	2014
Total spent on training	89.800 €	105.100 €	125.300 €	75.200 €
Spending on training per employee	153 €	197 €	229 €	141 €
Training hours per employee	14,5	18	11	10
Number of training hours	8.500	9.900	5.700	5.300

CONTENUR believes that having staff with the technical and professional training required for their job is instrumental in achieving its goals of growth and excellence.

CONTENUR's annual training plan is drawn up based on the needs detected in the annual development interviews.

2017 activities

- Execution of a workplace environment survey with a leading consultant.
- Implementation of a new performance and potential management and development program (talent management).
- Implementation of an Anti-slavery and Human Trafficking Policy throughout the CONTENUR Group.

2018 plan

- To foster internal communication, **CONTENUR** has set itself a 80% achievement target for staff meetings in 2018.
- To increase the level of overall satisfaction, **CONTENUR** has set a goal of improving the performance and talent management tool to work in a »Culture of acknowledgement«.
- Updated Equality Plan.
- Annual staff integration plan in the Brazil factory.

OCCUPATIONAL RISK PREVENTION, HEALTH AND SAFETY

Occupational risk prevention is an ongoing and priority objective at **CONTENUR**, not only in terms of its social and human aspects, but also on account of its contribution to efficiency.

In its Prevention Policy, the company's Senior Management states that all levels of the organisation must act in accordance with the following principles:

- Communication and participation.

- Visible and ongoing commitment from management to occupational health and safety.
- Integrated prevention management.
- Accident prevention
- Observation of regulations.
- Planning.
- Training.
- Commitment to continuous improvement.

Since 2010, **CONTENUR** has had the specific OHSAS 18001 certification, which describes the

requirements for a Workplace Health and Safety management system, intended to allow organisations to control their risks and improve their performance.

The OHSAS certificate acknowledges and proves compliance of the

CONTENUR management system with the OHSAS 18001:2007 standard.

»In 2015, **CONTENUR** obtained the IQNet OHSAS 18001 certificate, which recognises the certification on an international level«.

The number of accidents has increased by 32% compared to 2016, however, the incidence rate (the number of accidents with absence per 1,000 workers) has reduced by 28% compared to the previous year.

Key indicators

Health and Safety	2017	2016	2015	2014
Number of facilities	21	21	20	17
Number of facilities with OHSAS certification	21	21	20	17
Number of accidents*	74	56	67	69
Absenteeism rate	5,24	4,03	3,1	4,9

* (total, with and without absence)

Política de

prevención de **Riesgos laborales**

CONTENUR

CONTENUR es una **compañía dedicada al diseño, producción, comercialización y mantenimiento de sistemas de contenerización para la recogida mecánica de residuos, papeleras, parques infantiles y áreas de ocio y polideportivas.**

La Prevención es un **objetivo permanente y prioritario**, tanto por su contenido social y carácter humano, como por su contribución a la eficiencia empresarial, por este motivo, la Dirección establece que todos los niveles de la organización actuarán de acuerdo con los siguientes principios y compromisos:



“ Compromiso visible y permanente de la línea de mando ”

La Dirección mantiene un compromiso visible y personal para la prevención de los daños y el deterioro de la Salud del personal de la Organización y de otros grupos de interés afectados.



“ Comunicación y participación ”

Los trabajadores recibirán información de los riesgos derivados de su actividad laboral y de las medidas de protección y prevención a adoptar. Todas las personas participarán en el desarrollo de la actividad preventiva.



“ Gestión integrada de la prevención ”

La Prevención es una responsabilidad más de la línea jerárquica, siendo cada mando el responsable de la seguridad de su área, y cada trabajador responderá, ante su mando de las acciones que afectan a su seguridad.



“ Prevención de los incidentes ”

Todos los incidentes se pueden evitar. Para ello se identificarán y evaluarán los riesgos derivados de las actividades de trabajo, realizándose un control adecuado de las instalaciones y operaciones.



“ Compromiso con la normativa ”

Se exigirá un respeto y cumplimiento estricto de toda la normativa relacionada con la prevención, verificando periódicamente su cumplimiento, mediante revisiones y auditorías.



“ Planificación ”

Se establecerán objetivos alcanzables y adecuados a la organización, integrados en los objetivos generales de la empresa, planificándose su realización y evaluándose periódicamente su cumplimiento.



“ Formación ”

Se desarrollarán planes periódicos de formación continua para prevenir los riesgos para la seguridad y la salud de los trabajadores y la actuación ante situaciones de emergencia.



“ Compromiso de mejora continua y desempeño ”

Se establecerán, perseguirán, revisarán y mantendrán los objetivos y requisitos del Sistema para asegurar la correcta gestión y mejora del desempeño, realizando de forma periódica auditorías para verificar su cumplimiento.

Fdo. Migo Querejeta
Director General

Migo Querejeta

Getafe, 18 de noviembre de 2014



2017 activities

- The Occupational Risks management system has been implemented at the Portugal subsidiary.
- IDynamic implementation of the 5S in the production and dispatch areas at the Mielec (Poland) and Getafe (Spain).
- Renewal of OHSAS 18001 certification in all facilities in Spain, France and Poland.
- Satisfactory implementation of truck access protocol at the Poland factory.



2018 plan

- 2018 target: A 15% reduction in workplace accidents compared to 2017.
- Adaptation of the Occupational Risks system at the factory in Brazil.
- Addition of a processes engineer to help improve operational control and the work processes in all positions.
- 2% reduction in the absenteeism rate in 2018.



Environmental Aspect



0,9%

Reduction in electricity consumption



30,7%

Total recycled material



0,91%

Water consumption is unchanged compared with 2016

As a manufacturer and supplier of equipment for promoting and improving recycling in cities, **CONTENTUR's** activities are closely linked to the environment.

CONTENTUR is committed to designing processes and products that minimise the environmental impact of its industrial activity and the services it provides.

Its key activities are as follows:

- Design aimed at ensuring all components used in **CONTENTUR** products can be recycled.
- Guaranteeing that supply sources are of sufficient quality to allow more recycled material to be used in product manufacture.
- Employing next-generation injection moulds that optimize raw material use and energy consumption per unit produced.
- Design of products to optimize stacking and guarantee the reduction of CO2 emissions into the atmosphere during the distribution process.
- Gradual adaptation of injection machinery to optimize its energy consumption.
- Gradual transformation of our maintenance fleet to electric or hybrid vehicles.

CO2 emissions

An internal audit is being carried out to find out the equivalent levels of CO2 per ton transformed in 2017.

Upcycling and recycling

CONTENTUR is committed to increasing the usage rate of recycled high-density polythene in its production.

- Total % of recycled material in 2017: 30.7% (25.3% more than in 2016).

2018 target: 37%.



3% reduction in fuel consumption compared to 2016.

CO2 emissions

Energy consumption



Electricity consumption by ton produced fell by 0.9% compared with 2016.

2017 activities

- Monitoring and annual review of the targets set by the energy audit.
- Replacement of current lighting (fluorescent tubes) with LED technology at the Getafe facility. The savings from this measure are 50% per light.

2018 plan

- The target is to reduce electricity consumption by 2% in 2018 compared with the average over the last 3 years.
- Goal of energy saving per machine of 30%.
- Implementation of the energy management system pursuant to standard UNE EN ISO 50001, for a more efficient environment.
- Replacement of small machinery for a more efficient selection of tools.



CO2 emissions

Fuel consumption



2,95l/Tn

Diesel consumption in 2017.

2017 activities

- Implementation and certification of the ISO 14001 (2015) environmental management system at the Mielec production plant and Vigo services facility
- Renewal of environmental certifications for the company's other facilities, pursuant to standard ISO 14001:2015.
- Verification of the GHG (greenhouse gas) inventory for the Getafe production plant and the service facilities.

2018 plan

- 2018 target: Reduce electricity consumption by 2% compared with the average over the last 3 years.
- Incorporation of new gas and electric vehicles to participate in public tenders over the year.
- Training and awareness plans for appropriate use of the available fleet of vehicles.
- ISO 9001-14001 follow-up audit.




Water consumption



0,91

Water consumption is unchanged at 0.91 (l/ton) compared to 2016

Upcycling of recycled



30,7%

Total % de material reciclado en 2017

Waste generation (kg/ton manufactured)

2017 activities

- Installation of water meters to control consumption in the other offices.
- Implementation of an awareness-raising program at the other subsidiaries of CONTENUR.

- Increase in the consumption of recycled materials to 25% compared to 2016.

- Preparation and monitoring of a quality control program for materials.

- Improvement in the properties of recycled materials to match the properties of virgin materials.

- Monitoring of the consumption of recycling using quality control.

- The waste generation ration has reduced by 26% compared to 2016.

2018 plan

- 2018 target: to reduce consumption by 3% compared with the average over the last 3 years.

- Installation of water meters to control consumption in the new offices and service facilities.

- Awareness-raising programme in new subsidiaries.

- Standardisation of new colours of recycled material in the products.

- U.V. ageing and behaviour studies of materials and finished products.

- Implementation of 5S in the production facilities at Getafe and Mielec to ensure the correct consumption and flow of recycled material.

- The target for waste generation in 2018 is to reduce the amount generated in 2017 by 3% (0.54).

- Acquisition of presses at the Getafe production facility to separate, reduce and assess the waste generated by packaging.

Carbon footprint 2015/16



Carbon footprint from industrial activity (tons CO₂) / tons produced

2015

0,406
Tn
CO_{2e}

2016

0,014
Tn
CO_{2e}



Carbon footprint in services (TON CO₂) / 1000 euros turnover:

2015

0,056
Tn
CO_{2e}

2016

0,051
Tn
CO_{2e}



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